

UP2413 - Landmark Apartments

URGENT - Flexible Braided Hose Warning

Dear Residents

Despite multiple posted warnings regarding the degradation of the original flexible hoses in the toilet cisterns there continues to be incidents of mass water release attributed to these old hoses.

There have now been two related incidents within the last month, these incidents cost thousands of dollars in clean-up and can affect the premium of both the owner and the body corporates insurance policies.

We need ALL units to check their cisterns for original flexible hoses, how to check:

- Unscrew the surrounds of the flush button (counter clockwise)
- Remove the button assembly
- Lift the cistern lid from the body of the toilet.



Look at the flexible hose within, if it looks rusty it MUST be replaced as soon as possible. Don't forget to check EVERY cistern in your apartment.



Turning off the Hot Water

The hot water shut off valve is located at the base of the hot water unit.

Turning off the Cold Water

The cold water shut off valve locations vary between apartments, but are always located in a wet area (bathroom or laundry).

The shut off will be located in the ceiling of the wet area and be accessible via an access panel. The stop cock for the water is generally a green wheel.

The toilet has an individual shut off tap which is located inside the lid of the cistern, these are often seized through non use and it is suggested that in the event of a flexible hose burst that the water is shut off prior to removing the cistern lid.

Hatch Key

A "key" for the wet area access hatches can be sourced from an internet supplier.

One can be purchased for \$16.50 with free postage from the web site:

<https://www.secureyourworld.com.au> - Do a search for "Square Drive"

Raine & Horne Strata.