

UP2413 -Landmark Dishwasher Recall Update

Dear Residents

Thank you to all who responded to our posted dishwasher recall notice.

Details of 81 dishwashers were received from residents who believe their device may fall under the factory recall.

These serial numbers and associated resident contact details were sent to the Omega/SMEG recall centre for their attention.

A follow up phone call to the recall centre on 25/11/2019 confirmed that they had received our list and investigated the serial numbers provided.

Of the 81 Serial Numbers supplied, they report:

10 are definitely part of the recall. These residents will be contacted shortly by the local distributor for a recall appointment.

41 are not affected by the recall. These residents will be contacted shortly by Raine & Horne Strata to advise they are not part of the recall.

The details of the remaining 30 dishwashers require further scrutiny.

Investigations by the recall centre point to these remaining dishwashers NOT being a part of the recall, however we have been requested to check the reported serial numbers to confirm their status. They believe most had a leading zero in the serial number that had not been reported, making it a 10 digit serial number and not part of the recall. These residents will be contacted by Raine & Horne Strata to request a photograph of the dishwasher serial/model plate be sent.

The original recall notice indicating how to check your machine remains on the notice board of each building.

If you have not yet read the notice and checked your dishwasher, please do so immediately and report any device that falls within the recall parameters to Raine & Horne Strata on (02) 6295 6888 or via email to dvandenberg@rhstrata.com.au.

Thank you

Raine & Horne Strata

Raine&Horne Strata

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